

ACCOUNTABILITY OF USPS OFFICIALS

QUESTIONS RELATIVE TO N2011-1

When an Area Manager prepares a recommendation for the discontinuance of a small rural post office, what information, facts, and data does the United States Postal Service mandate that must be used to make such an important prudent professional decision?

When collecting facts about financial status and community description relative to small rural post offices, should current fact, current data, and current community description override outdated, undocumented, insufficient, and inadequate data?

What references/sources does the United States Postal Service utilize to insure that current facts, current statistics, and current data are considered by Area Managers and District Managers for the purposes of making any and all decisions relative to discontinuance?

When an Area Manager submits a signed recommendation for discontinuance of a small rural post office, what facts must be included with the recommendation?

When an Area Manager has recommended the discontinuance of a small rural post office, what factors are utilized in determining whether or not a community identity and zip code are retained by the community?

Is an Area Manager held accountable and responsible for the accuracy of information, facts, and data utilized in decision making and submitted as record to the District Manager for approval/disapproval?

When an Area Manager forwards a recommendation for discontinuance of a small rural post office to a District Manager for approval and signature, what basis is used by the District Manager for accepting or rejecting the Area Manager's recommendation?

When a District Manager receives a recommendation for discontinuance of a small rural post office from an Area Manager, what documentation is required for accepting or rejecting the Area Manager's recommendation?

When a District Manager approves an Area Manager's recommendation for discontinuance of a small rural post office, does accountability and responsibility for accuracy of documentation and facts utilized in the decision for approval/disapproval rest with the District Manager, the Area Manager, or both the District Manager and Area Manager?

When an Area Manager or District Manager provides an official copy of the financial statement, community description, and proposal for discontinuance which contains the signatures of both the Area Manager and the District Manager and such report is put on

display for public review in a small rural community post office, is that report which contains the financial statement, community description, and proposal for discontinuance of that small rural post office the public record?

If inconsistencies, contradictions, and/or incomplete/erroneous entries exist in the public record relative to a small rural post office and the community served, should the public record be corrected and revised?

Who within the United States Postal Service is responsible for making corrections, additions/deletions, and factual insertions of data into the official public record which contains the financial statement, community description, and proposal for discontinuance of a small rural post office, should such document be found to contain errors, incomplete community descriptions, outdated or inaccurate data, or other inadequately documented facts?

When errors, incomplete community descriptions, outdated or inaccurate data, or other inadequately documented facts are identified, when will corrections be made and when will the revised public record containing accurate and up to date information relative to the community, the small rural post office, and the financial statement of the small rural post office be provided for public view in the post office of the small rural community?

If the public record must be corrected and revised due to errors, incomplete community descriptions, outdated or inaccurate data, or other inadequately documented facts, does the previously approved and signed recommendation and proposal for discontinuance of a small rural post office by the Area Manager and District Manager become null and void?

When a revision is required, what is the time frame in which such corrections must be made and within what time frame will the revised public record be made available to the small rural community for review?

Who within the United States Postal Service is responsible for providing the revised copy of the financial statement and community description to the small rural post office and community?

Who within the United States Postal Service is responsible for approving the content in the revised financial statement and community description?

Who within the United States Postal Service is responsible for signing the revised public record?

Who within the United States Postal Service is responsible for revoking a previous recommendation and proposal for discontinuance which has been signed by the Area Manager and the District Manager?

Who within the United States Postal Service has the authority and responsibility to reverse the decision to recommend and to propose discontinuance of a small rural post office?

Who within the United States Postal Service has the authority and responsibility to reverse signed recommendations relative to a community retaining its name and zip code identity should previous recommendations suggest losing community name and/or zip code in the event of discontinuance?

Who within the United States Postal Service has the power and authority to stop the process of discontinuance of a small rural post office should evidence suggest inadequate basis for a small rural post office to have been recommended and proposed for discontinuance?

Should small rural post offices which have shown increases in revenue and increases in post office box rentals over the past three years be discontinued on the basis of low workload when the majority of post offices in the United States have suffered declines in mail volume and when low workload can be corrected by adjustments in the hours of operation?